

DOSSIER

**QUALITY,
ENVIRONMENT
AND SAFETY
POLICY**



QUALITY, ENVIRONMENT AND SAFETY POLICY

STONE ITALIANA



OUR POLICY

STONE ITALIANA SPA believes that customer satisfaction, safeguarding workers' health and safety, and protecting the environment are fundamental to ensuring the company's continued growth, sustainable development and excellence in its sector.

STONE ITALIANA SPA is committed to pursuing its corporate mission and continually improving its policies on Quality, Environment, Health and Safety, setting general objectives to protect the interests and ensure the satisfaction of its stakeholders, namely:

- Customers;
- Employees;
- Suppliers;
- Members, shareholders or owners;
- Civil society.

THE VALUES WE BELIEVE IN

- Satisfied customers are the result of business processes aimed at optimising the quality and safety of products and related services, reducing risks to their health. The company focuses its efforts on improving processes so that it can offer safe products and services of ever-increasing quality;
- Satisfied employees are the result of a safe and engaging working environment, achieved through workplace prevention and protection measures and by promoting participation and delegation. Everyone is responsible for maintaining safe processes and identifying situations that could compromise people's health and safety, in compliance with current legislation;
- Suppliers that meet expectations are the result of a policy that fosters fair and collaborative relationships based on a shared understanding of customers' needs and expectations;
- A satisfied civil society is the result of the company operating in a way that aims to preserve the natural balance of all environmental factors, helping to improve quality of life, complying with current legislation and striving to prevent all forms of pollution. Specifically, the company's significant environmental impacts are atmospheric emissions, noise, waste management, wastewater discharges and the use of hazardous substances.

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OUR SUSTAINABILITY REPORTING

To ensure responsible and sustainable business management, Stone Italiana periodically prepares its **Sustainability Report**. Published on the company website, the report communicates Stone Italiana's commitment to managing its environmental, social and economic impacts. It highlights progress towards sustainability objectives and the efforts made to adopt innovative approaches through **research and development**. **Continual improvement** in the control of production processes supports the company's decision to manufacture high-quality products that meet international sustainability standards.

OUR QUALITY OBJECTIVES

- Meet customers' requirements, both contractual and implied, in carrying out the company's activities;
- Ensure consistent quality in the products and services supplied to customers, in terms of technical and aesthetic characteristics and delivery times;
- Ensure that customers can rely on support in customising their orders;
- Invest in research and development, constantly assessing potential technological advances that could be applied to the organisation and its processes with a view to continual improvement;
- Improve communication and commercial promotion in the market through targeted marketing and advertising policies;
- Develop strategic alliances with suppliers, both in Italy and abroad, to strengthen the company's commercial policy in terms of specialist knowledge, portfolio breadth and customer types;
- Improve working practices and company organisation, and ensure the conformity and quality of the products and services offered, in order to strengthen relationships with existing customers and/or attract new ones;
- Improve the effectiveness of the company's management system through periodic monitoring, and establish targets by measuring indicators;
- Involve all employees in corporate objectives with a strong focus on quality, safety, the environment and hygiene, increasing their knowledge, engagement and awareness so that these objectives and principles are put into practice in their work.

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OUR ENVIRONMENTAL PROTECTION OBJECTIVES

- Raise awareness and foster a sense of responsibility among employees and third parties regarding environmental and sustainability culture;
- Implement all actions necessary to protect the environment, prevent pollution, use energy resources efficiently and reduce raw material consumption;
- Recycle non-conforming materials internally and ensure proper waste separation for recovery and reuse;
- Train, inform, raise awareness among and involve employees so that they actively and responsibly implement the management system and work towards Health, Safety and Environmental objectives;
- Identify all materials used in manufacturing and preparing semi-finished and finished products to prevent the release of any substances hazardous to health and the environment;
- Explore solutions for reusing waste materials from production processes to create new and innovative materials;
- Purchase products and raw materials according to environmental sustainability criteria;
- Label and certify products, and monitor their life cycle through LCA – LIFE CYCLE ASSESSMENT;
- Verify that processes remain consistent with the information stated in Environmental Product Declarations (EPDs);
- Use suppliers and contractors qualified to operate in compliance with applicable legislation and the requirements of the management system;
- Periodically prepare the CSR Sustainability Report.

OUR OCCUPATIONAL HEALTH AND SAFETY OBJECTIVES

- Assign responsibilities for ensuring that the management system complies with the requirements of the standard and for reporting on performance;
- Meet the requirements of health, safety and environmental legislation applicable to the company's operations, constantly monitoring changes;
- Examine production processes, identify areas of risk and potential improvement, and plan objectives and targets to prevent workplace injuries and occupational diseases;
- Minimise the risks arising from the company's activities as far as possible;
- Ensure the efficiency and safety of the equipment and vehicles used through a system of periodic inspections and maintenance;
- Involve employees in shared corporate objectives based on a culture focused on pursuing and implementing the integrated management system;
- Ensure that all employees receive appropriate training and practical instruction on their duties and the risks arising from these activities;
- Develop safety plans and procedures to limit the effects and minimise danger in emergency situations;
- Ensure that circulation routes and evacuation routes are provided and remain accessible at all times;
- Ensure the availability and suitability of protective equipment.

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OUR INTEGRATED SYSTEM

The company's Quality, Environment and Safety policy and objectives are subject to periodic checks and reviews by Management to ensure that the Integrated Management System is continually updated and improved.

Management and Monitoring

STONE ITALIANA SPA verifies the effectiveness of its approach using dedicated tools consisting of procedures for the periodic identification and assessment of risks within and outside the Organisation. These tools are also used systematically within an integrated management system aligned with the most widely adopted international standards (UNI EN ISO 9001:2015, 45001:2018, 14001:2015).

Reporting

STONE ITALIANA SPA is committed to periodically reporting on its performance in managing its impacts and making this information available to all identified stakeholders.

Communication and Updating

The Policy is communicated to all employees and made available to all interested parties to ensure full awareness and provide further impetus for promoting quality, environmental, health and safety management.



STONE ITALIANA S.P.A.

SURFACE TECHNOLOGY AND DESIGN SINCE 1979

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