

**DOSSIER**

**QUALITY,  
SAFETY AND  
ENVIRONMENT  
POLICY**



# QUALITY, SAFETY AND ENVIRONMENT POLICY

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## STONE ITALIANA



### OUR POLICY

STONE ITALIANA S.P.A. believes that Customer satisfaction, health & safety in the workplace and environmental sustainability are the foundation stones of ongoing corporate growth, sustainable development and achieving excellence in one's sector.

At STONE ITALIANA S.P.A., we're really focused on developing our corporate mission and committing to ongoing improvements in our Quality, Environment and Health & Safety policies. We've also drawn up a list of general goals in order to protect the interests and ensure the satisfaction of our stakeholders, who include:

- Customers;
- Employees;
- Suppliers;
- Partners, shareholders and owners;
- The general public.

### THE VALUES WE BELIEVE IN

- A satisfied Customer is the result of corporate processes aimed at optimizing the quality and safety of the Company's products and associated services so that health risks are greatly reduced. The Company's efforts are focused on researching ways to enhance processes in order to be able to offer safe products and services of increasing quality;
- Happy Employees are the result of working in a safe and stimulating environment, which is achieved through implementing prevention and protection measures and fostering participation and delegacy. It's everyone's job to ensure that processes are carried out safely, to detect situations that could put workers' health and safety at risk and to comply with legal requirements;
- Satisfactory suppliers are the result of a policy designed to foster relationships based on honesty and mutual cooperation, always keeping in mind what the End Customers' needs and expectations are;
- If the general public is happy, it's the result of a corporate impact that aims to minimize its effect on the environment by complying with all the relevant legislation and striving not to cause any pollution. If this is achieved, everybody can enjoy a better quality of life. In particular, the Company's significant sources of environmental impact are: atmospheric emissions, sound pollution, waste management, wastewater production and the use of hazardous substances.

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## STONE ITALIANA

### OUR SUSTAINABILITY REPORTING

With the aim of ensuring responsible and sustainable business management, Stone Italiana draws up periodically its **Sustainability Report**. The document, published on the Company website, communicates Stone Italiana's commitment to managing its environmental, social and economic impacts. The report highlights the progress towards **sustainability objectives** and the efforts to adopt innovative approaches through research and development. A **continuous improvement** of the production process control supports the choice of producing high quality materials that meet international Standards of sustainability.

### OUR GOALS FOR HEALTH & SAFETY IN THE WORKPLACE

- Appoint Staff members to ensure that the management system complies with the applicable requirements and to report on performances;
- Meet the requirements laid down by Italian laws on health, safety and the environment applicable to our Company and constantly monitor their evolution;
- Analyse our production processes, finding any areas of risk and potential improvement and setting objectives and goals to work towards, with the aim of preventing injury and illness in the workplace;
- Reduce to a minimum the risks associated with each individual's professional activities;
- Ensure that the machinery and vehicles used are efficient and safe by implementing periodical assessment and maintenance programmes;
- Foster a spirit of cooperation in working towards the Company goals, which are centred around embracing and implementing the integrated management system;
- Ensure that all our Staff receive adequate training and information about their duties and the risks associated with them.
- Develop safety plans and procedures to contain effects and minimize danger in emergency situations;
- Ensure that traffic and evacuation routes are provided and that they are always accessible;
- Grant the availability and suitability of protective devices.

### OUR INTEGRATED MANAGEMENT SYSTEM

The Company policy and our Quality, Environment and Health & Safety objectives undergo periodical reassessment by the Company management, so that our Integrated Management System can be continually updated and enhanced.

#### Management and Monitoring

STONE ITALIANA S.P.A. assesses the efficacy of the approaches it has adopted by using specific instruments, i.e. detection procedures and periodical risk assessments applied both internally and outside the Organization.

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These instruments are used systemically as part of integrated management systems aligned with the most common international standards (UNI EN ISO 9001:2015, 45001:2018, 14001:2015).

### **Reporting**

STONE ITALIANA S.P.A. is committed to reporting periodically on the performance levels achieved in its environmental impact management programme and making this data available to all the stakeholders concerned.

### **Diffusion and Updating**

This policy statement is addressed to all Staff members and will also made available to all the interested parties so that everyone concerned will be aware of its contents. We believe that this will help further foster concern for quality, the environment, health and safety at STONE ITALIANA S.P.A.

## **OUR QUALITY GOALS**

- Meet our Customers' requirements - both contractual and implicit - in the performance of our activities;
- Guarantee our Customers constant levels of quality in the products and services we provide (in terms of technical specifications, aesthetics and delivery times);
- Provide the maximum of customization options for Customers' orders;
- Invest in Research & Development, with constant assessment of potential technological advances that could be applied to our organization and processes, as part of our drive to always keep improving;
- Improve our communication and promote sales on the market through marketing initiatives and targeted advertising policies;
- Develop strategic partnerships with suppliers - both in Italy and abroad - in order to boost our sales policy through enhanced know-how, an increased portfolio of products and a wider range of Customers;
- Enhance our processes and Company structure and ensure that the products/services we offer conform to standards, so that we can consolidate the trust our Customers have in us and offer the best to potential new Customers;
- Improve the efficiency of the Company management system through periodical monitoring and set goals with measurable indicators;
- Involve all the staff in the Company goals, in particular those focused on quality, safety, environment and hygiene; foster greater knowledge, involvement and awareness so that these goals and principles become an integral part of their daily activities.

## **OUR ENVIRONMENTAL PROTECTION GOALS**

- Raise the awareness and sense of responsibility of Employees and third parties regarding environmental concerns and sustainability;
- Implement all possible measures to help safeguard the environment, from preventing pollution to using energy sources more efficiently and reducing the consumption of raw materials;
- Organize internal recycling of rejected materials and separate waste in order to recycle and reuse as many materials as possible;
- Train, inform, raise awareness among and involve our Staff so that they actively and responsibly implement the Company management system and strive to achieve the Company's health, safety and environment goals;

- Identify all the materials used during the manufacturing process and in the preparation of semi-finished and finished products in order to avoid the discharge of harmful substances for health and the environment;
- Analyse solutions for the reuse of waste materials produced during the manufacturing process with the aim of creating innovative materials;
- Purchase products and raw materials according to principles of environmental sustainability;
- Label, certify and monitor the life cycle of our products (LCA - LIFE CYCLE ASSESSMENT);
- Ensure that the processes always comply with what is declared into the Environmental Product Declaration (EPD);
- Use suppliers and contractors who are qualified to operate in compliance with the applicable legislation and with the stipulations laid down by the management system;
- Periodically draw up the CSR Sustainability Reporting.



**STONE ITALIANA S.P.A.**

SINCE 1979 TECHNOLOGY AND DESIGN OF SURFACES

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